



www.expert-electrical.co.uk

Home of

DOWNLIGHTS



www.downlightsdirect.co.uk

Returns Form

Expert Electrical Supplies Ltd
Unit 3C Buckley Rd Ind Est
Buckley Road
Rochdale
Lancs
OL12 9EF
Tel: 01706 860011

Date: _____

Please seek a returns authorization number prior to returning any goods. Some returns may incur a handling charge such as products from our Intalite or Massive ranges as they are none stock items. If the items are not suitable or satisfactory we would request the opportunity to find a more suitable alternative.

Please complete:

Customer Details

Contact Name: _____
Contact Number: _____
Website which order was placed: _____
Invoice or sales order number: _____

Products to Return

| Product code | Reason for Return (if faulty please explain) | Action Required (IE refund or exchange) |
|--------------|--|---|
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |

Returns Authorization Number:

Terms & Conditions

- All return goods shall be in a re-saleable condition and must be goods we either currently stock or can return to our supplier for credit. We reserve the right to refuse the return of goods that do not correspond with this description.
- You shall be responsible for the costs of delivery and the risk of loss or damage in transit. Goods shall not be accepted for return until we have received, inspected and approved the goods at our place of business.

For internal use only:

Action to be taken:

Unit 3c Buckley Rd Ind Est
Buckley Road, Rochdale
Lancs, OL12 9EF
Tel: 01706 860011
sales@expert-electrical.co.uk